

A health plan's journey to maximizing health claim recoveries



Integrity is the foundation of our subrogation services. When you make a claim payment that was not your plan's responsibility, you can count on us to identify and recover those funds when other parties are liable.



We take a unique multifaceted, end-to-end approach to subrogation. With proven solutions and a fierce attention to detail, we accelerate processes, enhance member experiences, and recover valuable claims dollars for your plan.

Our 7-step process protects your plan's bottom line

If you aren't seeing optimal results from your current subrogation program, it's time to pivot. Here's how our full-service solution makes subrogation more efficient and effective:

Design

You tell us your goals and pain points. After learning what's most important to you, we customize a subrogation program and engagement strategy around your unique needs.



Implement

You can go live in as quickly as 90 days. The integration process requires only a light lift from your internal IT team. Once the claims feed is enabled, we perform a six-month sweep of past claims to identify missed opportunities.



Identify

Using predictive analytics, database identification, and our non-responder program, we identify potential recovery opportunities. Our multi-faceted approach limits — and can even eliminate — the need for member questionnaires.



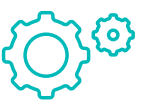
Investigate

Our highly trained investigators gather relevant case information to determine liability, then reach out to the responsible party for reimbursement. We provide a frictionless experience for your members and providers.



Manage

Specialized analysts monitor ongoing cases and ensure recovery rights are protected at the time of settlement. Their single system for case management eliminates siloed information.



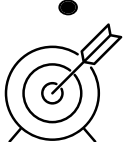
Recover

We negotiate settlements and obtain reimbursements from all sources of recovery.



Track

You can track results through our 24/7 online reporting suite. See open files, recovery details, and recent activity. As your needs change, we can evolve your program to achieve new goals.



The impact of a trusted partner

\$2B+
recovered for clients since 2020

90-day
implementation

30+
years of experience

<1 year
average cycle time



[Contact us](#) today to see how our four unique solutions can address the full spectrum of your subrogation needs.